



**We want you to be so satisfied with your overall experience that you refer others to us.
It is our goal to make your experience exceptional!
If there is anything that we can do to improve your experience please let us know.**

In accordance with Minnesota Administrative Rule 7820.0200/Customer Information,
in the event that you wish to file a complaint you can do so:

- In person – At our Corporate Office located at 1900 Cardinal Ln. Po Box 798 Faribault, MN 55021
- By phone – Call us Toll Free (888) 931-3411
- By Email – To our general mailbox: gmg@greatermngas.com
- Website – www.greatermngas.com/contact
- Please direct your complaint to: Mr. Greg Palmer, President & CEO

Greater Minnesota Gas, Inc. is regulated by the Minnesota Public Utilities Commission (MPUC)

Minnesota Public Utilities
121 7th Place E., Suite 350
Saint Paul, MN 55101-2147

Call – 1.800.657.3782 or 651.296.0406 | Email- Consumer.puc@state.mn.us
<https://mn.gov/puc/consumers/help>



In the event that an issue cannot be resolved, the MPUC is available for mediation upon written request.

**To Report Any Gas Related Emergency
Please Call (888) 931-3411 24 hours per day/ 7 days per week.**

For a copy of our Rights and Rates
Visit our website: ww.greatermngas.com/home or request a copy by mail.

Thank You.
Greater Minnesota Gas, Inc.