

## Energy Assistance Program Service Provider

Listed by Minnesota county:

County	Provider	Contact & Location
Aitkin	Lakes and Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Anoka	Anoka County Community Action Program	763-783-4712 - Blaine, MN
Becker	Mahube-Otwa Community Action Partnership, Inc.	218-847-1385 or 1-888-458-1385 - Detroit Lakes, MN
Beltrami	Bi-County Community Action Program	218-751-4631 or 1-800-332-7161 - Bemidji, MN
Benton	Tri-County Action Programs	320-251-1612 or 1-888-765-5597 - St. Cloud, MN
Big Stone	Prairie Five Community Action Council	320-269-6578 - Montevideo, MN
Blue Earth	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Brown	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Carlton	Lakes & Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Carver	Scott-Carver-Dakota Community Action	651-322-3500 - Rosemount, MN
Cass	Bi-County Community Action Program	218-547-3438 or 1-800-332-7135 - Bemidji, MN
Chippewa	Prairie Five Community Action Council	320-269-6578 or 1-800-292-5437 - Montevideo, MN
Chisago	Lakes and Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Clay	West Central Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Clearwater	Inter-County Community Council	218-796-5144 ext. 4 or 1-888-778-4008 ext. 4 - Oklee, MN
Cook	Arrowhead Economic Opportunity Agency	218-749-2912 or 1-800-662-5711 - Virginia, MN
Cottonwood	United Community Action Partnership	507-537-1416 or 1-800-658-2448 - Marshall, MN
Crow Wing	Lutheran Social Services of MN	218-829-5000 or 1-800-829-5902 - Brainerd, MN
Dakota	Scott-Carver-Dakota Community Action	651-322-3500 - Rosemount, MN
Dodge	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Douglas	West Central MN Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Faribault	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Fillmore	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Freeborn	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Goodhue	Three Rivers Community Action	507-316-0610 or 1-800-277-8418 - Zumbrota, MN
Grant	West Central MN Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Hennepin (MPLS and Suburban)	Community Action Partnership of Hennepin County	952-930-3541 - St. Louis Park, MN
Houston	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Hubbard	Mahube-Otwa Community Action Partnership, Inc.	218-732-7204 or 1-888-458-1385 - Park Rapids, MN
Isanti	Lakes and Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Itasca	Kootasca Community Action, Inc	218-999-0800 or 877-687-1163 - Grand Rapids, MN
Jackson	United Community Action Partnership	507-537-1416 or 1-800-658-2448 - Marshall, MN
Kanabec	Lakes & Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Kandiyohi	United Community Action Partnership	320-235-0850 or 1-800-992-1710 - Willmar, MN
Kittson	Northwest Community Action	218-528-3258 or 1-800-568-5329 - Badger, MN
Koochiching	Kootasca Community Action, Inc	218-999-0800 or 877-687-1163 - Grand Rapids and International Falls, MN
Lac Qui Parle	Prairie Five Community Action Council	320-269-6578 or 1-800-292-5437 - Montevideo, MN
Lake	Arrowhead Economic Opportunity Agency	218-749-2912 or 1-800-662-5711 - Virginia, MN
Lake of the Woods	Northwest Community Action	218-528-3258 or 1-800-568-5329 - Badger, MN
LeSueur	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Lincoln	United Community Action Partnership	507-537-1416 or 1-800-658-2448 - Marshall, MN
Lyon	United Community Action Partnership	507-537-1416 or 1-800-658-2448 - Marshall, MN
Mahnomen	Mahube-Otwa Community Action Partnership, Inc.	218-935-5022 or 1-888-458-1385 - Mahnomen, MN
Marshall (East)	Northwest Community Action	218-528-3258 or 1-800-568-5329 - Badger, MN
Marshall (West)	Tri-Valley Opportunity Council	218-281-9080 or 1-866-264-3729 - Crookston, MN
Martin	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
McLeod	United Community Action Partnership	320-235-0850 or 1-800-992-1710 - Willmar, MN
Meeker	United Community Action Partnership	320-235-0850 or 1-800-992-1710 - Willmar, MN
Mille Lacs	Lakes and Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Morrison	Tri-County Action Programs	320-251-1612 or 1-888-765-5597 - St. Cloud, MN
Mower	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Murray	Southwestern MN Opportunity Council	507-376-4195 or 1-800-658-2444 - Worthington, MN
Nicollet	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Nobles	Southwestern MN Opportunity Council	507-376-4195 or 1-800-658-2444 - Worthington, MN

County	Provider	Contact & Location
Norman	Tri-Valley Opportunity Council	218-281-9080 or 1-866-264-3729 - Crookston, MN
Olmsted	Three Rivers Community Action	507-316-0610 or 1-800-277-8418 - Zumbrota, MN
Otter Tail	Mahube-Otwa Community Action Partnership, Inc.	218-739-3011 or 1-888-458-1385 - Fergus Falls, MN
Pennington	Inter-County Community Council	218-796-5144 ext. 4 or 1-888-778-4008 ext. 4 - Oklee, MN
Pine	Lakes & Pines Community Action Council	320-679-1800 or 1-800-832-6082 - Mora, MN
Pipestone	Southwestern MN Opportunity Council	507-376-4195 or 1-800-658-2444 - Worthington, MN
Polk (East)	Inter-County Community Council	218-796-5144 ext. 4 or 1-888-778-4008 ext. 4 - Oklee, MN
Polk (West)	Tri-Valley Opportunity Council	218-281-9080 or 1-866-264-3729 - Crookston, MN
Pope	West Central MN Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Ramsey	Community Action Partnership of Ramsey and Washington Counties	651-645-6470 - St. Paul, MN
Red Lake	Inter-County Community Council	218-796-5144 ext. 4 or 1-888-778-4008 ext. 4 - Oklee, MN
Redwood	United Community Action Partnership	507-537-1416 or 1-800-658-2448 - Marshall, MN
Renville	United Community Action Partnership	320-235-0850 or 1-800-992-1710 - Willmar, MN
Rice	Three Rivers Community Action	507-316-0610 or 1-800-277-8418 - Zumbrota, MN
Rock	Southwestern MN Opportunity Council	507-376-4195 or 1-800-658-2444 - Worthington, MN
Roseau	Northwest Community Action	218-528-3258 or 1-800-568-5329 - Badger, MN
St. Louis (excluding Duluth)	Arrowhead Economic Opportunity Agency	218-749-2912 or 1-800-662-5711 - Virginia, MN
St. Louis (Duluth)	Arrowhead Economic Opportunity Agency	218-623-3011 - Duluth, MN
Scott	Scott-Carver-Dakota Community Action	651-322-3500 - Rosemount, MN
Sherburne	Tri-County Action Programs	320-251-1612 or 1-888-765-5597 - St. Cloud, MN
Sibley	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Stearns	Tri-County Action Programs	320-251-1612 or 1-888-765-5597 - St. Cloud, MN
Steele	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Stevens	West Central MN Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Swift	Prairie Five Community Action Council	320-269-6578 or 1-800-292-5437 - Montevideo, MN
Todd	Todd County Health and Human Services	320-732-4516 - Long Prairie, MN
Traverse	West Central MN Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Wabasha	Three Rivers Community Action	507-316-0610 or 1-800-277-8418 - Zumbrota, MN
Wadena	Mahube-Otwa Community Action Partnership, Inc.	218-632-3600 or 1-888-458-1385 - Wadena, MN
Waseca	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Washington	Community Action Partnership of Ramsey and Washington Counties	651-645-6470 - St. Paul, MN
Watsonwan	Minnesota Valley Action Council	507-345-6822 or 1-800-767-7139 ext. 2433 - Mankato, MN
Wilkin	West Central MN Community Action	218-685-4486 or 1-800-492-4805 - Elbow Lake, MN
Winona	Semcac	507-864-7515 or 1-800-944-3281 - Rushford, MN
Wright	Wright County Community Action	320-963-6500 (clients can call collect) - Maple Lake, MN
Yellow Medicine	Prairie Five Community Action Council	320-269-6578 or 1-800-292-5437 - Montevideo, MN

BGCWR-02

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MINNESOTA COLD WEATHER RULE (CWR)



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## MINNESOTA COLD WEATHER RULE

Trouble paying your bill? Let us help you.

### What is the Cold Weather Rule?

The State of Minnesota created the Cold Weather Rule (CWR) to protect residential customers from having their natural gas service disconnected from October 1st to April 30th of each year.

### What Do You Need to Do to Prevent Disconnection?

To be protected from having your service shut off, natural gas must be your primary source of heat and you will need to call us today to set up a CWR Payment Plan. Your monthly payment will be determined based on your \*household income.

If you are unable to agree with GMG on a CWR Payment Plan, you have the right to appeal to the Minnesota Public Utilities Commission (PUC) within ten days. During this appeal process your service will not be disconnected and the PUC will assist with a payment plan.

### What If I Can't Make My Payment?

If you are unable to keep your payment plan, you must immediately contact us. If you do not make your payments, GMG can shut-off your service and is not required to offer any additional arrangements.



### How Can I Get Reconnected?

Once you have a CWR Payment Plan in place, your heat will be reconnected and as long as you continue to make your payments, you will be protected from shut-off until April 30th.

### Third Party Designation Form

If you have a hard time understanding or reading your GMG utility bills or notices, you can delegate a third party to receive copies on your behalf so that you are assured you won't miss any important information or dates. Your delegated party is not responsible for payment of your bills.



GREATER MINNESOTA  
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### We're Here to Help

Call us today toll-free at **888-931-3411** to discuss your bill. We're here to listen and there is never a charge for our representatives to take a payment over the phone.

## HELP IS AVAILABLE

Take advantage of your local resources.

### Energy Assistance Program (EAP)

The Energy Assistance Program (EAP) is federally funded through the U.S. Department of Health & Human Services and helps pay for home heating costs, furnace repairs and weatherization for \*income-qualified households. To learn more, contact our office or visit the MN Department of Commerce website at: <https://mn.gov/commerce/consumers/consumer-assistance/energy-assistance/> or call (651)539-1886 or 1-(800)657-3710.

### Gas Affordability Program (GAP)

If you are approved for energy assistance, you may also qualify for GMG's Gas Affordability Program (GAP). Be sure to ask us for an application for this program. We partner with Energy Cents Coalition (ECC) for management of this program.

### The Salvation Army

Call 1-800-842-7279 to be connected with a Salvation Army unit close to you.

### The United Way 2-1-1

Dial 2-1-1 to reach the United Way. This is a free service that can help you find additional agencies or resources to help you find crisis and emergency assistance for not only your utilities, but also food, shelter and mental health: <https://www.unitedway.org/local/united-states/>

### Your Church

Reach out to your church. In the past, some churches have offered assistance to those in need.



## SOME SIMPLE WAYS TO HELP save energy during cold winter months:

- Replace Air and Furnace Filters
- Seal Air Leaks around windows and doors with caulk and weatherstripping.
- Install a Programmable thermostat and lower it by 10-15 degrees when you're away from home or during the night.
- Lower the Thermostat to 68 degrees or less and invest in some cozy throw blankets.
- Reverse the direction of ceiling fan blades pushing warm air down throughout the room.
- Open those shades and curtains and let in the heat from the sun during the day and close them at night to keep the heat in.
- Lower the water heater thermostat to 120 degrees and insulate the tank.
- Install low-flow fixtures in your bathroom and kitchen.
- Run the dishwasher and clothes washer on the shortest cycle.
- Use cold water to do the laundry.
- Limit showers to 10 minutes or less.