

COLD WEATHER RULE PROTECTION

Keep the Heat On

The Minnesota Public Utilities Commission's Consumer Affairs Office can help you work with your utility to keep the heat on.

Call **651-296-0406** or **800-657-3782**, or email the CAO at consumer.puc@state.mn.us



Important Information

- Is only available to residential customers
- All natural gas and electric utilities must offer CWR protection
- You must set up a payment plan and keep it or your service may be disconnected
- You can set up a CWR payment plan any time during the CWR season
- Payment plans should be reasonable for your household finances
- Renters are eligible for CWR protection, the utility account must be in your name

