

GREATER MINNESOTA GAS, INC.

GAS RATE BOOK

**SCHEDULE OF
RATES, CHARGES, RULES, AND REGULATIONS**

for

GAS SERVICE

In the

STATE OF MINNESOTA

Filed with the Minnesota Public Utilities Commission
October 25, 2010

Docket No. G022/GR-09-962

Effective November 1, 2010

Greater Minnesota Gas, Inc.
202 South Main Street
P.O. Box 68
Le Sueur, Minnesota 56058

By: Greg Palmer
President & CEO

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7th Revised Sheet No. 1

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By: Greg Palmer, President & CEO

**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

Index of Company's Service Area

Section II
1st Revised Sheet No. 1

Greater Minnesota Gas, Inc. supplies gas service at retail in the State on Minnesota in communities listed below:

CITIES

Elko
Heidelberg
Mankato
Montgomery
New Market

TOWNSHIPS

Belle Plaine
Cedar Lake
Decoria
Deerfield
Derrynane
Forest
Helena
Kasota
Lanesburgh
LeRay
Lime
Mankato
Montgomery
New Market
Rapidan
Sand Creek
Spring Lake
St. Lawrence
Webster
Wheatland
Warsaw

Date Filed: October 26, 2007
By: Ann Tessier
Vice President Regulatory Affairs & CFO

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

Contact List

Section III
2nd Revised Sheet No. 1

Listed below is the name, title, address and telephone numbers of Greater Minnesota Gas, Inc. personnel to be contacted in connection with:

All Matters Relating to Rates and Rules	Greg Palmer President & CEO Greater Minnesota Gas, Inc. 202 South Main Street P.O. Box 68 Le Sueur, Minnesota 56058
Emergencies & Outages	1-888-931-3411
Customer Service	1-888-931-3411

All statutory and rule cites contained in this tariff can be accessed at the website of the Minnesota Legislature (<https://www.revisor.mn.gov/pubs/>).

Date Filed: January 16, 2015
By: Greg Palmer
President

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Technical Terms and Abbreviations

Section IV
3rd Revised Sheet No. 1

The Company does not employ any technical or special terms which are unique to the application of any of its rate schedules, rules or regulations. All terms used by the Company are common terms in the industry.

Rate Area 1

- Lime Township, Blue Earth County
- Rapidan Township, Blue Earth County
- All Town and Townships in LeSueur County
- Wheatland Township, Rice County
- Belle Plaine Township, Scott County
- Helena Township, Scott County
- Cedar Lake Township, Scott County
- All Towns and Townships in Blue Earth County except Lime and Rapidan Townships
- All Towns and Townships in Rice County except Wheatland Township
- All Towns and Townships in Scott County except Belle Plaine, Cedar Lake and Helena Townships
- All Towns and Townships in Steele County

Rate Schedule

Class Code

General Service Firm Rate Area 1	RS1 SCS1 CS1 MS1 LS1
General Interruptible Service	IND1
General Interruptible – Agricultural Service	AG1
General Service Transportation Rate	TR1
Utility Purchases Transport Service	TR2

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By: Greg Palmer, President & CEO

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**Greater Minnesota Gas, Inc.
Le Sueur, Minnesota 56058
Gas Rate Book**

**General Firm Service Rate
Rate Code RS1**

Section V
4th Revised Sheet No. 1

Availability

Available to any firm customer for use of natural gas service in Rate Area 1.

Applicability and Character of Service

Rate schedule applies to firm gas service for Residential Customers whose normal requirements do not exceed 1,999 CCF annually.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$8.50
Distribution Charge per CCF	\$0.441646
Base Cost of Gas per CCF	\$0.670942

Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

Date Filed: June 3, 2019
By: Greg Palmer
President

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**Greater Minnesota Gas, Inc.
Le Sueur, Minnesota 56058
Gas Rate Book**

**General Firm Service Rate
Rate Code SCS1**

Section V
4th Revised Sheet No. 2

Availability

Available to any firm customer for use of natural gas service in Rate Area 1.

Applicability and Character of Service

Rate schedule applies to firm gas service for Commercial Customers whose normal requirements do not exceed 1,999 CCF annually.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$10.00
Distribution Charge per CCF	\$0.423646
Base Cost of Gas per CCF	\$0.670942

Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

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By: Greg Palmer
President

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**Greater Minnesota Gas, Inc.
Le Sueur, Minnesota 56058
Gas Rate Book**

**General Firm Service Rate
Rate Code CS1**

Section V
4th Revised Sheet No. 3

Availability

Available to any firm customer for use of natural gas service in Rate Area 1.

Applicability and Character of Service

Rate schedule applies to firm gas service for Customers whose normal requirements exceed 1,999 CCF annually but does not exceed 4,999 CCF.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$40.00
Distribution Charge per CCF	\$0.393646
Base Cost of Gas per CCF	\$0.670942

Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

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**Greater Minnesota Gas, Inc.
Le Sueur, Minnesota 56058
Gas Rate Book**

**General Firm Service Rate
Rate Code MS1**

Section V
4th Revised Sheet No. 4

Availability

Available to any firm customer for use of natural gas service in Rate Area 1.

Applicability and Character of Service

Rate schedule applies to firm gas service for Customers whose normal requirements exceed 4,999 CCF annually but does not exceed 9,999 CCF.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$100.00
Distribution Charge per CCF	\$0.373646
Base Cost of Gas per CCF	\$0.670942

Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

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**Greater Minnesota Gas, Inc.
Le Sueur, Minnesota 56058
Gas Rate Book**

**General Firm Service Rate
Rate Code LS1**

Section V
3rd Revised Sheet No. 5

Availability

Available to any firm customer for use of natural gas service in Rate Area 1.

Applicability and Character of Service

Rate schedule applies to firm gas service for Customers whose normal requirements exceed 9,999 CCF annually.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$200.00
Distribution Charge per CCF	\$0.358646
Base Cost of Gas per CCF	\$0.670942

Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

**General Firm Service Rate
Rate Code CS2**

Section V
1st Revised Sheet No. 6

CANCELED

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

**General Firm Service Rate
Rate Code MS2**

Section V
1st Revised Sheet No. 7

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Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book

General Firm Service Rate
Rate Code LS2

Section V
1st Revised Sheet No. 8

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

**General Firm Service Rate
Rate Code RS3**

Section V
1st Revised Sheet No. 9

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

**General Firm Service Rate
Rate Code CS3**

Section V
1st Revised Sheet No. 10

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

**General Firm Service Rate
Rate Code MS3**

Section V
1st Revised Sheet No. 11

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**Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book**

**General Firm Service Rate
Rate Code LS3**

Section V
1st Revised Sheet No. 12

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Vice President Regulatory Affairs & CFO

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Availability

Available on an interruptible basis to any commercial or industrial customer in All Rate Areas and shall be applied to all commercial and industrial customers for the purpose of providing construction heat during the winter months of December, January, and February.

Customer will agree to:

1. Curtail use within one hour after Company notification,
2. Provide and maintain suitable and adequate alternate fuel capable standby facilities, and
3. Have access to sufficient standby alternate fuel for periods of curtailment of the delivery of gas sold hereunder.

If a portion of a customer's usage is for processing or manufacturing, and curtailment would not be in violation of codes, then requirements (2) and (3) above shall not apply to that portion. If customer agrees to confine the use of natural gas for specified end uses under this rate to the months of April through October in any calendar year, requirements (2) and (3) above shall not apply. However, any use under this rate is still curtailable at Company option.

Applicability and Character of Service

Rate schedule applies to interruptible gas service for Customers, and construction heating during the winter months of December, January, and February.

Delivery of gas hereunder shall be subject to curtailment whenever requested by the Company. Service may be provided through a Company owned meter with telemetering or other automated meter reading capabilities installed.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$275.00
Distribution Charge per CCF	\$0.248626
Base Cost of Gas per CCF	\$0.588013

Flexible Distribution Charge. Company and customer will agree to a price between \$0.027316 and \$0.25131 per CCF. Unless otherwise agreed, a five day notice of price change shall be provided.

Service on the Flexible Rate. Customers are normally served on a fixed rate but will be placed on the flexible rate if: (1) the customer requests flexible rate service, (2) for pricing reasons, the customer uses an on-gas alternate energy supply/service from a supplier not regulated by the Commission, or (3) the customer uses gas from a supplier not regulated by the Commission.

(Continued on Sheet No. V-14)

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By: Greg Palmer
President

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General Interruptible Service (Continued)
Rate Code IND1

Section V
4th Revised Sheet No. 14

Returning to the Fixed Rate. A customer who has been on the flexible rate for at least six months can give the Company notice that in an additional six months customer wishes to return to the fixed rate. The notice is made void if the customer thereafter voluntarily uses an alternate fuel or service.

Flexible Rate Exemption. The Company shall not offer or impose the flexible rate in competition with indigenous biomass energy.

Non-Agreement Penalties. If Company and customer cannot agree to a flexible distribution charge and customer nonetheless uses gas then customer shall be charged the maximum allowable flexible distribution charge, plus all other applicable charges and penalties.

Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee

Additional Charge for Unauthorized use of Gas During Service Curtailment, Interruption, or Restriction

If customer fails to curtail, interrupt, or otherwise restrict use of gas hereunder when requested to do so by Company, customer shall pay, in addition to the appropriate rates above, the higher of (i) \$5.00 per CCF, or (ii) and amount equal to any payment Company is required to make to its transporting pipeline, Northern Natural Gas (NNG), as a result of such failure to curtail, interrupt, or restrict service as follows:

If NNG calls an operational flow order, system operation limitation (SOL) or critical day, the additional charge for unauthorized use will be equal to the NNG daily delivery variance charge or critical day charge in effect for such day multiplied by customer's unauthorized use volume. Currently, the charge is \$11.30 per CCF. As NNG revises its rate schedules, the Company's rate will be adjusted accordingly.

Such payments, however, shall not preclude Company from shutting off customer's supply of gas in the event of customer's failure to curtail, interrupt, or restrict the use thereof when requested by Company to do so.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

Term of Agreement Service

Service agreement shall be for a term of not less than one year. Upon expiration of term, agreement continues in force until terminated by at least 30 days' written notice by either party.

Date Filed: September 24, 2015
By: Greg Palmer
President/CEO

Effective Date: Immediately

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General Interruptible – Agricultural Service
Rate Code AG1

Section V
4th Revised Sheet No. 15

Availability

Available on an interruptible basis to any commercial or industrial customer in all Rate Areas.

Customer will agree to:

1. Curtail use within one hour after Company notification,
2. Provide and maintain suitable and adequate alternate fuel capable standby facilities, and
3. Have access to sufficient standby alternate fuel for periods of curtailment of the delivery of gas sold hereunder.

If a portion of a customer's usage is for processing or manufacturing, and curtailment would not be in violation of codes, then requirements (2) and (3) above shall not apply to that portion. If customer agrees to confine the use of natural gas for specified end uses under this rate to the months of April through October in any calendar year, requirements (2) and (3) above shall not apply. However, any use under this rate is still curtailable at Company option.

Applicability and Character of Service

Rate schedule applies to interruptible gas service for Agricultural Customers whose normal demand occurs in September, October, and November.

Delivery of gas hereunder shall be subject to curtailment whenever requested by the Company. Service may be provided through a Company owned meter with telemetering or other automated meter reading capabilities installed.

Therm Adjustment

Customer's consumption in Ccf will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$200.00 in October and November \$ 20.00 all other months
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Distribution Charge per CCF	\$0.228626
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Base Cost of Gas per CCF	\$0.588013
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Determination of Cost of Gas

The billed Cost of Gas is the above Base Cost of Gas adjusted by the Purchased Gas Adjustment as provided for in the Purchased Gas Adjustment Clause.

Monthly Minimum Charge

Facility Fee

Date Filed: June 3, 2019
By: Greg Palmer
President

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Docket No. E,G-999/CI-17-895

Order Date: May 10, 2019

Additional Charge for Unauthorized Use of Gas During Service Curtailment, Interruption, or Restriction

If customer fails to curtail, interrupt, or otherwise restrict use of gas hereunder when requested to do so by Company, customer shall pay, in addition to the appropriate rates above, the higher of (i) \$1.00 per CCF, or (ii) and amount equal to any payment Company is required to make to its transporting pipeline, Northern Natural Gas (NNG), as a result of such failure to curtail, interrupt, or restrict service as follows:

If NNG calls an operational flow order, system operation limitation (SOL) or critical day, the additional charge for unauthorized use will be equal to the NNG daily delivery variance charge or critical day charge in effect for such day multiplied by customer's unauthorized use volume. Currently, the charge is \$11.30 per CCF. As NNG revises its rate schedules, the Company's rate will be adjusted accordingly.

Such payments, however, shall not preclude Company from shutting off customer's supply of gas in the event of customer's failure to curtail, interrupt, or restrict the use thereof when requested by Company to do so.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

Term of Agreement Service

Service agreement shall be for a term of not less than one year. Upon expiration of term, agreement continues in force until terminated by at least 30 days' written notice by either party.

**General Service Transportation Service
Rate Code TR1**

Section V
4th Revised Sheet No. 17

Availability

Available to any customer for use of natural gas service in All Rate Areas.

Applicability and Character of Service

Rate schedule applies to transportation gas service for any Customers who have made arrangements to have gas other than Company system supply delivered to a Company town border station. Company may, at its own option, take title to transportation gas if necessary to arrange interstate pipeline transportation to Company town border station. Service shall be provided through a Company owned meter with telemetering or other automated meter reading capabilities.

Therm Adjustment

Customer's consumption in CCF will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month

Rate applicable if customer were served under an existing rate structure for which customer qualified by rate class and usage.

Fixed Distribution Charge per CCF

Rate applicable if customer were served under an existing rate structure for which customer qualified by rate class and usage.

Monthly Minimum Charge

Facility Fee plus applicable taxes and any resulting pipeline or supply charges assessed Company and caused by customer's transportation activities.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

Transfer to Transportation Service

Customers may transfer to Transportation Service for the period November 1 through October 31, subject to providing the Company with written notice at least six (6) months prior to November 1. A transportation customer must maintain transportation service for the entire November through October period. A transportation customer may not return to, or transition to, sales service until the next November 1st, subject to providing the Company with written notice at least six (6) months prior to the transfer. A customer may only transfer to firm sales service if the Company is able to arrange adequate additional firm gas entitlements to meet the needs imposed on its system by the customer at terms similar to the Company's existing portfolio without jeopardizing system reliability or increasing costs to its other customers.

General Service Transportation Service
Rate Code TR1

Section V
Sheet No. 17.01

Unless determined otherwise by the Commission upon the request of the utility, transitioning customers are responsible for reimbursement for all incremental on-site plant investments, including telemetry equipment, required by the Company for providing transitioned services to either firm sales or interruptible transportation customers. The investment will remain the Company's property.

If the transitioning customer is currently receiving general firm sales service, the transitioning customer is responsible for stranded demand costs. The Company will forego charging the customer for the stranded demand costs if the Company can either utilize or reduce its transportation obligations with interstate pipelines such that stranded costs will not be absorbed by the remaining firm service customers.

Utility Purchases Transport Service
Rate Code TR2

Section V
1st Revision Sheet No. 17.1

Availability

Available to any customer in Company's service area that does not have access to natural gas from a Local Distribution Company (LDC) where a service extension by Company meets the rules and requirements of Company's main extension policy if the service is extended from a participating LDC.

Applicability and Character of Service

Company shall purchase gas supply from the participating Local Distribution Company (LDC) and resell the gas to the customer. Customers will be subject to GMG's extension tariff, including payment to the Company of an contribution in aid of construction.

Therm Adjustment

Customer's consumption in CCF will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month

Rate applicable if customer were served under an existing rate structure for which customer qualified by rate class and usage.

Fixed Distribution Charge per CCF

Rate applicable if customer were served under an existing rate structure for which customer qualified by rate class and usage.

Retail Rate – Retail Rate shall be the participating LDC's retail rate under which the Company is providing service to the customer, including gas costs and all riders paid to the participating LDC by the Company, but excluding the participating LDC's customer charge.

Disclosure of Retail Rates

The Retail Rate shall be filed monthly for each of the upstream rate schedules under which Company is taking service as part of Company's monthly purchased gas adjustment filing.

Taxes

Customer shall be assessed all applicable taxes

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

Transportation for Resale

Section V
1st Revision Sheet No. 17.2

Availability

Service under this rate schedule is available to Northern States Power Company d/b/a Xcel Energy and other "Transportation for Resale" customers with similar cost characteristics, i.e., customers for whom the cost of providing service is approximately equal to that of Northern States Power Company d/b/a Xcel Energy.

Applicability and Character of Service

This rate schedule shall apply to transportation service provided for resale to end use customers.

Rate

Facility Fee per Month	The customer shall not be charged a facility fee.
Monthly Demand Charge	The customer charge shall be \$12.98 per dekatherm multiplied by the daily demand volume.
Volume Charge	The customer charge shall be \$0.87 per dekatherm.

The customer is responsible for purchasing its own entitlement units, e.g., Daily Firm Capacity, etc. The customer is also responsible for overrun penalties, balancing charges, and any out of balance penalties incurred from its transportation of gas by its pipeline suppliers.

Payment

The bill is due ten (10) days after issuance. There shall be a late payment charge of one-and-one-half percent (1.5%) after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

General Rules and Regulations

The General Rules and Regulations, and all other items of a general nature, contained in this tariff shall apply to this rate schedule.

**Economic Development/Market Rate Transportation Service
Rate Code TR3**

Section V
Sheet No. 17.3

Availability

Available to any customer for use of natural gas service in All Rate Areas.

Applicability and Character of Service

Rate schedule applies to transportation gas service for any Customer who has made arrangements to have gas other than Company system supply delivered to a Company town border station; whose daily requirements exceed 10,000 CCF; who has alternate energy supply options including bypassing Company's facilities, alternative siting, or alternate energy supplies/services from supplier(s) not regulated by the Commission; such that Customer is subject to effective competition; and, for which the revenue from said Customer meets or exceeds Company's main extension requirements.

Company may, at its own option, take title to transportation gas if necessary to arrange interstate pipeline transportation to Company town border station. Service shall be provided through a Company owned meter with telemetering or other automated meter reading capabilities.

Therm Adjustment

Customer's consumption in CCF will be adjusted to reflect 1,000 Btu per cubic foot, base pressure 14.73 PSIA, and a gas temperature of 60 degrees Fahrenheit.

Rate

Facility Fee per Month	\$275.00
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Flexible Distribution Charge per CCF	Company and customer will agree to a price between \$0.005 and the current LS-1 rate per CCF. In the event that the parties are unable to negotiate an agreement regarding the price, the price shall be the current LS-1 rate per CCF. A negotiated rate hereinunder shall be for a term of not less than one year.
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Flexible Rate Exemption

The Company shall not offer or impose the flexible rate in competition with indigenous biomass energy supplies.

Monthly Minimum Charge

Facility Fee plus applicable taxes and any resulting pipeline or supply charges assessed Company and caused by customer's transportation activities.

Late Payment Charge

Any unpaid balance over \$10.00 is subject to a 1.5% late payment charge or \$1.00, whichever is greater, after the date due. The charge may be assessed as provided in the General Rules and Regulations, Section VI-2.

Purchased Gas Adjustment Clause

Section V
3rd Revised Sheet No. 18

1. Purchased Gas Adjustment (PGA)

The Purchased Gas Adjustment (PGA) equals the monthly billing CCF's multiplied by the current Purchased Gas Adjustment Factor (PGAF). The PGAF is equal to the Current Cost of Gas Supply per CCF less the Base Cost of Gas per CCF to the nearest \$0.00001 per CCF as defined in Sections 2 and 3 below.

2. Current Cost of Gas Supply

The Current Cost of Gas Supply per CCF is developed by component using currently effective supply, transportation and other costs which the Commission determines upon a miscellaneous filing by GMG. Commodity purchases, demand billing units, and sales used in the current cost calculations are those set out in the Company's purchased gas forecast and associated sales forecast. The current unit cost components are:

- a. Annual Demand Units Cost is defined as the cost of demand capacity. Annual sales volume is calculated pursuant to MPUC Rule, parts 7825.2400 and 7825.2700, subpart 5.
- b. Commodity Unit Cost is defined as the commodity related costs forecasted to be incurred during the next month, divided by retail sales forecasted for the same month.

The Current Cost of Gas Supply per CCF for each rate schedule is calculated as a + b. It is recalculated monthly and is subject to change any time the current cost deviates by over \$0.003 per CCF from the Company's last filed PGA. Monthly PGA reports are filed monthly with the Minnesota Department of Commerce.

3. Base Cost of Gas

The monthly Firm Base Cost of Gas per CCF is \$0.670942

The monthly Interruptible Base Cost of Gas per CCF is \$0.588013

4. Gas Supply True-up

For each 12 month period ending June 30, a Gas Supply True-up factor will be calculated for each supply component described in Section 2 of the Clause. The true-up factors will be added to each supply cost component beginning with the first billing cycle in September and will remain in effect for 12 months.

For each supply true-up component, the true-up difference factor is the sum of the annual true-up difference plus any over or under recovery of true-up obligation from the previous year, divided by the appropriate budgeted annual sales beginning with the upcoming September sales. The annual true-up difference is the actual cost experienced during the 12 month period less annual gas cost recovered in retail rates. Annual gas cost recovered equals the unit rates used in calculating PGA during the period, multiplied by the sales during the period each of the unit rates were in effect.

(Continued on Sheet No. V – 19)

Date Filed: October 25, 2010
By: Michael L. Jablonske
President

Effective Date: November 1, 2010

Docket No. G022/MR-10-949

Order Date: October 15, 2010

Purchased Gas Adjustment Clause (Continued)

Section V
1st Revised Sheet No. 19

1. Refunds

Refunds and interest thereon received from any supplier or transporter of purchased gas that are attributable to the cost of gas previously sold or to transportation of said gas shall be annually refunded by credits to bills, except that cumulative refund amounts equal to or greater than \$5 per customer shall be refunded within 90 days from the date the refund is received from a supplier or transporter. Refunds shall be allocated to customer classes in proportion to previously charged costs of purchased gas. Within classes, the refund amount per unit shall be applied to bills on the basis of individual 12-month usage. Greater Minnesota Gas shall add interest to the unrefunded balance at the prime interest rate.

Date Filed: October 26, 2007
By: Ann Tessier
Vice President Regulatory Affairs & CFO

Effective Date: November 1, 2007

Docket No. G022/GR-06-1148

Order Date: October 18, 2007

Gas Affordability Program ("GAP") Rider

Section V
3rd Revised Sheet No. 21

1. Availability

Available to residential customers who received Low Income Home Energy Assistance Program (LIHEAP) assistance during the most recent federal fiscal year and who agree to terms described herein to be a "Qualified Customer." In order to be considered a Qualified Customer, the customer must agree to be placed on a levelized payment plan and must also agree to a payment schedule as described below. Unless otherwise specified in this tariff, Qualified Customers on the Rider shall receive service in accordance with all terms and conditions of the standard gas service tariffs applicable to residential customers.

2. Participation Cap

Participation in the GAP by Qualified Customers will be capped when estimated program costs, as detailed below, are estimated to reach \$20,000.

3. Program Description and Rate Impact for Qualified Customers

The GAP is designed to meet the requirements of Minn. Stat. § 216B.16, subd.15, concerning low income programs and has two components: an affordability component and an arrearage forgiveness component. GMG, or an agent of GMG, will review current billing and consumption information, approved LIHEAP benefits, and household income information as submitted to GMG or its agent, as directed by GAP materials, to determine a Qualified Customer's payment schedule amount. A Qualified Customer's payment schedule will include both payment of the customer's current month's bill (which reflects one-twelfth of the levelized payment plan) and payment of a portion of the Qualified Customer's preprogram arrears.

Affordability Component. The Affordability Component of the GAP consists of a bill credit determined as one-twelfth of the difference between GMG's or its agent's estimate of the Qualified Customer's annual gas bill and 4% of the Qualified Customer's household income as provided by the Qualified Customer to GMG. This bill credit is a Rider program cost that will be included in cost recovery efforts, when and if they are instituted. Any energy assistance sums not applied to arrears will be applied to a Qualified Customer's current bill. The Affordability Component will be calculated as follows:

1. Calculate four percent of the participant's reported income and divide it by 12 (months) to get the monthly Affordability Payment amount.
2. Sum the participant's annual usage amount and divide it by 12 (months) to determine the participant's average monthly usage/bill.
3. Subtract the participant's Affordability Payment from the Average Monthly Bill to determine the Affordability Credit amount.

Arrearage Forgiveness Component. The Arrearage Forgiveness component of the GAP consists of a monthly credit that will be applied each month after receipt of the Qualified Customer's payment. The credit will be designed to retire pre-program arrears over a period of up to 24 months, with GMG matching the Qualifying Customer's contribution to retiring pre-program arrears. The credit is determined by taking the pre-program arrears divided by the number of months to retire the arrears divided by two and then subtracting any energy

(Continued on Sheet No. V-22)

Gas Affordability Program ("GAP") Rider (Continued)

Section V
3rd Revised Sheet No. 22

assistance sums received by GMG on behalf of the customer divided by the number of months remaining to retire the arrears divided by two. This arrearage forgiveness credit is a Rider program cost that will be included in cost recovery efforts, when and if they are instituted.. The Arrearage Forgiveness Component will be calculated as follows:

1. Divide the pre-program arrears by the number of months to retire the arrears, divided by two.
2. Subtract any energy assistance sums received by GMG, divided by the number of months remaining to retire the arrears, divided by two.

4. Application Process, Enrollment, and Terms and Conditions of Service

Participation in the GAP is open to all Qualified Customers on a first come, first served basis until the estimated program dollar cap is reached. A Qualified Customer must maintain an active GMG account in said customer's name at said customer's permanent primary residence to be eligible for the GAP.

Before the start of an enrollment period, GMG or its agent will mail information on the GAP and an application to participate in the GAP to targeted current LIHEAP customers in arrears. The application for participation must be completed in full and returned to GMG or its agent, as directed in the application materials, before the close of the enrollment period.

Qualified Customers agree to notify GMG of any changes in address, income level, household size, or other changes in their eligibility to be a Qualified Customer. Such changes may result in removal from the GAP, as they may disqualify a customer from eligibility under the provisions of the Availability section above.

If a Qualified Customer fails to make two consecutive monthly payments in full under the GAP, the customer will be terminated from the GAP and will be subject to GMG's regular collection practices, including the possibility of disconnection. Regardless of arrears balances, GMG agrees to maintain service and suspend collection activities to a Qualified Customer if the customer remains current with the GAP payment schedule.

5. Program Cost and Cost Recovery

GMG will establish a tracking mechanism to provide for the option of future collection of actual program costs. At such time as the recovery of Rider program costs begins, the tracking mechanism will be utilized to identify and compare the actual program costs to the amount recovered from the Rider once it is instituted. GMG will track and defer Rider program costs with regulatory approval. The prudence of the Rider costs is subject to a regulatory review. The recovery of the Rider program costs will begin upon regulatory approval of a Rider surcharge that will be proposed following the 2017 program year.

(Continued on Sheet No. V-23)

Gas Affordability Program (“GAP”) Rider (Continued)

Section V
5th Revised Sheet No. 23

At such time as the Rider program costs begin being recovered, they shall be recovered as a separate line item on customer billing statements. The Rider cost recovery amount and affected customer groups shall be proposed following two full cycles of the GAP and shall correlate with estimated program costs based on actual costs for the two-year evaluation period.

Total Rider costs, which include start-up costs, the Affordability component, the Arrearage Forgiveness component, outsourcing costs, and incremental administration costs incurred by GMG, shall not exceed \$20,000 per year. However, if there is an over-recovered balance in a given year, the over-recovered balance may be used to supplement benefits in the following program year unless the Minnesota Public Utilities Commission orders otherwise. GMG shall track its administrative costs; but, shall limit recovery of administrative costs to 5% of the total Rider costs. Administrative costs will include, but are not limited to, the costs to inform customers of the GAP and costs to process and implement enrollments.

1. Term

The Rider shall become effective upon approval following proposal of the same and is effective unless the Commission, after notice and hearing, rescinds or amends its order approving the Rider.

2. Evaluation

GMG’s obligation to annually track and report information regarding the GAP will begin on January 1, 2016. By March 31st of each year, GMG will file a report with the Commission indicating:

1. Average annual affordability benefit received per customer;
2. Average annual arrearage forgiveness benefit received per customer;
3. Percentage of LIHEAP customers that participated in GAP;
4. Disconnection rates for GAP participants, LIHEAP – non-GAP customers, and non-LIHEAP customers (all firm customers including commercial and industrial)
5. Number of GAP participants enrolled as of year-end;
6. Number of GAP participants enrolled and receiving benefits at some time during the year;
7. Annual program budget;
8. Actual program revenue;
9. GAP tracker balance as of year-end; and,
10. GAP rate-affordability surcharge (\$/therm) (after implementation)

Date Filed: July 13, 2023
By: Cody Chilson
President

Effective Date: January 18, 2023

Franchise Fee Rider

Section V
1st Revised Sheet No. 25

1. Notification Requirement

The Company will notify the Minnesota Public Utilities Commission of any new, renewed, expired, or changed fee, authorized by Minn. Stat. § 216B.36 to raise revenue, at least 60 days prior to its implementation. If the Company receives less than 60 days' notice of a repealed or reduced fee from the city, the Company will notify the Minnesota Public Utilities Commission within 10 business days of receiving notice. Notification to the Minnesota Utilities Commission will include a copy of the relevant franchise fee ordinance, or other operative document authorizing imposition of, or change in, the fee.

Applicable Franchise Fees

City of Eagle Lake	\$0.50 per premise	Effective Date: 9/1/2012
City of Faribault	\$1.78 per residential meter	Effective Date 1/1/2019
	\$4.16 per small commercial meter	
	\$4.16 per commercial meter	
	\$35.64 per mid-commercial meter	
	\$35.64 per large commercial meter	
	\$100.98 per agricultural interruptible meter	
	\$297.00 per industrial interruptible meter	
	Transportation service-same as applicable rate class	

Date Filed: September 19, 2018
By: Greg Palmer, President & CEO

Effective Date: January 1, 2019

Docket No. G-999/CI-09-970/G022-M-806

Order Date: March 23, 2011/September 1,
2012/July 23, 2013/October 29, 2018

Conservation Improvement Program Adjustment Rider

Section V
Sheet No. 26

Applicability:

This Conservation Improvement Program Adjustment Rider is applicable to the Company's Minnesota retail gas sales and transportation rate schedules.

The following entities shall be exempt from application of this Rider:

"Large Energy Facility", as defined in Minn. Stat. 216B.2421 customers shall receive a monthly exemption from conservation improvement program charges pursuant to Minn. Stat. 216B.16, subd. 6b Energy Conservation Improvement. Upon exemption from conservation program charges, the "Large Energy Facility" customers can no longer participate in any utility's Energy Conservation Improvement Program.

"Large Customer Facility" customers that have been exempted from the Company's Conservation Improvement Program charges pursuant to Minn. Stat. 216B.241, Subd. 1a (b) shall receive a monthly exemption from conservation improvement program charges pursuant to Minn. Stat. 216B.16, subd. 6b Energy Conservation Improvement. Such monthly exemption will be effective beginning January 1 of the year following the grant of exemption. Upon exemption from conservation program charges, the "Large Customer Facility" customers can no longer participate in the Company's Energy Conservation Improvement Program.

"Commercial Gas Customers" that have been exempted from the Company's Conservation Improvement Program charges pursuant to Minn. Stat. 216B.241, Subd. 1a (c) shall receive a monthly exemption from conservation improvement program charges pursuant to Minn. Stat. 216B.16, subd. 6b Energy Conservation Improvement. Such monthly exemption will be effective beginning January 1 of the year following the grant of exemption. Upon exemption from conservation program charges, the "Commercial Gas Customers" can no longer participate in the Company's Energy Conservation Improvement Program.

Rate Rider:

A Conservation Improvement Program Adjustment (CIP Adjustment) Factor shall be included on each non-exempt customer's monthly bill. The applicable factor shall be multiplied by the customer's monthly billing in Therms for gas service before any adjustments, surcharges or sales tax. In addition to the CIP Adjustment Factor, a Base Charge of \$0.0413 per Dth, also known as the Conservation Cost Recovery Charge (CCRC), is billed as part of the distribution charge authorized in Docket No. G022/GR-09-962. The CCRC is approved and applied on a per Dth basis by dividing the test-year CIP expenses by the test-year sales volumes (net of CIP-exempt volumes).

Determination of Conservation Improvement Program Adjustment Factor:

The Conservation Improvement Program factor shall be calculated for each customer. The Conservation Improvement Program factor shall be calculated for each customer class by dividing the Recoverable Conservation Improvement costs and incentives, not recovered through the Base Charge, by the projected sales volumes for a designated recovery period. The factor may be adjusted annually with the approval of the Minnesota Public Utilities Commission.

(Continued on Sheet No. V-27)

Date Filed: January 12, 2017
By: Greg Palmer, President & CEO

Effective Date: January 1, 2017

Docket No. G022/M-16-494

Order Date: January 5, 2017

Conservation Improvement Program Adjustment Rider (Continued)

Section V
3rd Revised Sheet No. 27

Recoverable Conservation Improvement Expense shall be the incremental Conservation Improvement Program costs, including approved incentives, not recovered through base rates as estimated for a designated period. The Program costs shall be recovered from customer class using the current sales forecast.

The applicable rate that will be assessed to all non-CIP exempt customers in each rate class is:

Base Charge	Adjustment
CCRC (included in	CIP Adjustment
<u>distribution charge)</u>	<u>Factor</u>
\$0.0413 / Dth	\$0.4407 / Dth

For each designated twelve (12) month period, an annual reconciliation will be determined based upon actual annual conservation costs incurred by GMG compared with annual conservation costs recovered from volumes of gas sold. The annual cost recovered is the product of the total unit rate used in calculating the CIP during the twelve (12) month period and the applicable gas sales volumes during the period when each of the total unit rates were in effect. The difference between actual cost and recovered cost will be used in calculating the annual CIP Adjustment Factor for the next twelve (12) month period. The CIPR factor will be applied to customers' billings for the designated period and will be in effect for a twelve (12) month period. Any under or over-recovery due to the CIP Adjustment Factor will be included in the calculation of the CIP Adjustment Factor for the following period in order to collect from or return to customers the under or over-recovered amount.

Date Filed: June 5, 2024
By: Cody Chilson, President

Effective Date: December 1, 2024

Docket No. G022/M-24-45

Order Date: November 8, 2024

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Date Filed: October 25, 2010
By: Michael L. Jablonske
President

Effective Date: November 1, 2010

Docket No. G022/GR09-062

Order Date: October 15, 2010

Section 1 General Service Rules

1.1 Application for Service

A party desiring gas service must make application to the Company before commencing the use of the Company's service. The Company reserves the right to require a signed application or written contract for service to be furnished. All applications and contracts for service must be made in the legal name of the party desiring the service. The Company may refuse an applicant or terminate service to a customer who fails or refuses to furnish reasonable information requested by the Company for the establishment of a service account. Any person who uses gas service in the absence of application or contract shall be subject to the Company's rates, rules, and regulations and shall be responsible for payment of all service used.

When required by governmental authority, a customer desiring new service or expanded service first must make application for and receive written approval from the Company.

When more than one rate schedule is available for the same class of service, the Company will assist the customer in selecting the applicable rate schedule(s) resulting in the least cost option.

Subject to its rates, rules, and regulations, the Company will continue to supply gas service until notified by customer to discontinue the service. The customer will be responsible for payment of all service furnished through the date of discontinuance.

1.2 Service Charges

A. Initial Connection Fee

The Company will assess a one-time connection fee per meter located on customer's premises. The fee structure will be as follows: Activation fee of \$75.00 for a new customer signed up between January 1st and June 30th and \$175.00 for a new customer signed up between July 1st – December 31st. This application fee is non-refundable should customer elect to discontinue service.

B. Service Reconnection Charge

The Company will charge \$75 for reconnecting service which has been disconnected for valid cause to include but not be limited by nonpayment, fraudulent or unauthorized use of service, tampering with Company's meter or connection, mis-use or waste of service by customer or a dangerous condition exists with respect to the presence, delivery or usage of natural gas on customer premises.

C. Account Transfer Fee

The Company will charge \$15 to a new customer when an account is transferred from one customer to another, requiring a meter read for final billing, without the need to physically disconnect the service to the premises.

D. Customer Requested Facility Changes

When a customer requests a relocation or temporary disconnection/reconnection of Company's facilities on the customer's premises, the Company will charge the customer for actual costs incurred to relocate, disconnect and/or reconnect these facilities.

(Continued on Sheet No. VI-3)

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 3

1.3 Access to Customer's Premises

When properly identified, the Company representative shall have access to the customer's premises in accordance with Minnesota Public Utilities Commission Rule 7820.3100 at all reasonable times for the purpose of reading meters, making repairs, making inspections, removing the Company's property, or for any other purpose incident to service.

1.4 Continuity of Service

The Company will endeavor to provide continuous service but does not guarantee an uninterrupted or undisturbed supply of gas. The Company shall not be responsible for any loss or damage resulting from the interruption or disturbance of service for any cause other than the gross negligence of the Company. The Company shall not be liable for any loss of profits or other consequential damages resulting from the use of service or any interruption or disturbance of service.

1.5 Deposits and Guarantees

Any applicant or customer who has a prior outstanding balance not in dispute or has not established good credit, as defined by the Minnesota Public Utilities Commission rules, may be required to deposit a sum not to exceed an estimated two months' gross bill or existing two months' bill, as determined by the Company. The Company will pay simple interest per annum, at the rate announced by the Commissioner of Commerce each year, on deposits so made, with said interest to be paid annually by direct payment or as a credit on the customer's bill, at the option of the Company. The Company will refund by direct payment, or as a credit on the customer's bill, a customer's deposit after 12 consecutive months of prompt payment. If a customer's credit standing becomes unsatisfactory after a deposit has been refunded or if the deposit is inadequate to cover two months' bill, a new or additional deposit may be required upon reasonable written notice by the Company. Deposits will not be considered as advance payments on account. Service to a customer who fails to comply with these requirements may be discontinued upon reasonable written notice.

Upon request by customer to temporarily disconnect service, the customer's deposit will be held with no interruption of interest.

Upon request by a customer to discontinue service, the customer's deposit, less any amounts due by the customer to the Company for gas service, will be returned to that customer within 45 days of the date of discontinuance of service. In lieu of cash deposit, a guarantee satisfactory to the Company for a like amount will be acceptable.

In case of discontinuance of service for non-payment of amounts payable when due, the Company will not restore service until all arrears are paid in full and a cash deposit as required above is made, or until other satisfactory credit arrangement is made.

The Company's procedures on deposit and guarantee requirements shall be in compliance with Minnesota Rules 7820.4200 – 7810.4700, Deposit and Guarantee Requirement.

(Continued on Sheet No. VI-4)

Date Filed: May 8, 2012
By: Greg Palmer
President

Effective Date: September 26, 2012

Docket No. G022/M-12-468

Order Date: September 26, 2012

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 4

1.6 Service Calls

When a customer calls and reports a gas problem, such as inadequate gas pressure or a suspected gas leak, the Company will, as soon as reasonably possible, send out a serviceman to determine the necessary action to correct the problem. Priority will be given to emergency requests where there is danger to life and property. The Company's response may be limited to temporary repairs because of the work load or weather conditions.

(Continued on Sheet No. VI-5)

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By: Greg Palmer
President

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Docket No. G022/M-12-468

Order Date: September 26, 2012

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 5

Section 2 Metering and Billing

2.1 Metering and Testing

The Company will furnish, install, and maintain one set of metering equipment installed only on Company owned piping, for each account or rate schedule under which service is supplied. The location, number of meters and appurtenances, and specifics of installation will depend on the service arrangements and requirements of the rate schedules.

The Company will maintain and test its metering equipment in accordance with the Minnesota Public Utilities Commission's rules. In the event the Company's test shows a meter to have an average error of more than 2% fast or slow, the Company, will adjust the bills for service during the period of registration error, if known, but not longer than a period of one year. If the error period is not known, an adjustment will be made for a period equal to one-half of the time since the most recent test, not to exceed six months. If the average meter error cannot be determined because of failure of part or all of the metering equipment, the customer shall pay an amount based upon registration of check metering equipment or an estimated amount based upon the customer's consumption for comparable operations over a similar period.

2.2 Monthly Billing

Bills will normally be rendered monthly and may be paid by mail, or at the office of the Company during regular business hours. A "month," as used for billing purposes, does not mean a calendar month, but means the interval between two consecutive periodic meter reading dates which are, as nearly as practicable, at 30 day intervals. The Company may read certain meters less frequently than once each billing month for customers under the Company's self meter reading procedure, or when the Company and customers otherwise mutually agree, except that a Company representative will read the meter at least once each 12 months. If the billing period is longer or shorter than the normal billing period by more than five days, the billed charges shall be prorated on a daily basis, except for the November, December and January billing periods whereby the billed charges shall be prorated on a daily basis whenever the billing period is less than 25 days or more than 40 days.

2.3 Budget Payment Plan

Qualified customers may, at their request, be billed under the Company's budget payment plan. The plan will provide for 11 equal monthly payments based on the customer's previous use and most current forecasted fuel rates. The billing for the twelfth month will reflect the actual billing for that month adjusted for the credit or debit balance carried forward from the previous month. The Company will review the account during the budget year to ascertain the reasonableness of the budget amount under current rates or conditions of use of service, and the monthly payment may be adjusted accordingly.

2.4 Payment Agreements

In compliance with Minn. Stat. § 216B.098, the Company shall offer payment agreements for the payment of arrears or undercharges. Payment arrangements will consider a customer's financial circumstances and any extenuating circumstances of the household. No additional service deposit will be charged as a consideration to continue service to a customer who has entered and is reasonably on time under an accepted payment agreement.

(Continued on Sheet No. VI-6)

Date Filed: September 8, 2010
By: Michael L. Jablonske
President

Effective Date: August 26, 2010

Docket No. E,G999/CI-09-970

Order Date: August 26, 2010

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 6

2.4 Payment Agreements (Continued)

The Company shall offer a payment agreement to customers who have been undercharged if no culpable conduct by the customer or resident of the customer's household caused the undercharge. The agreement will cover a period equal to the time over which the undercharge occurred or a different time period that is mutually agreeable to the customer and the Company. No interest or delinquency fee will be charged as part of an undercharge agreement under this section.

2.5 Late Payment Fee

The bill balance is due on the date due printed on the bill. A late payment charge of 1.5% or \$1.00, whichever is greater, will be added to the unpaid balance of the bill if not paid by the due date. Customers under the Budget Payment Plan or payment arrangement will be assessed the late payment charge on the lesser of the outstanding scheduled payments or the outstanding account balance. If any unpaid balance is \$10.00 or less, the late payment charge will not be applied. All payments received will be credited against the oldest outstanding total account balance before application of the late payment charge.

2.6 Bill Date Due

Bills are due and payable upon presentation. For purposes of applying the late payment fee, the date due shown on the customer's bill shall be not more than five days before the next scheduled billing date.

2.7 Estimated Bills

An estimated bill will be rendered if it is impractical for the Company to read the meter or if customer fails to supply a meter reading form in time for the billing operation, or in cases of emergency. An adjustment, if any, will be made in the bill based on the next meter reading.

2.8 Billing Adjustments

In the event of a meter or billing error, as defined by Minnesota Rules, the Company shall recalculate the bills for service during the period of the error, up to a maximum of one year from the date of discovery if the error results in under-charges. The Company shall recalculate bills for errors resulting in over-charges up to a maximum of three years from the date of discovery. Adjustments of bills will be made in accordance with the rules prescribed by the Minnesota Public Utilities Commission. If an existing customer was overcharged more than \$1.00 or a person no longer a customer was overcharged more than \$2.00 as a result of the error, the recalculated amount, plus interest, will be refunded or, where applicable, a credit on a bill shall be made. If a customer has been overcharged as a result of the error, the recalculated amount will be refunded or, where applicable, a credit on a bill shall be made. If a customer has been undercharged as a result of the error, the Company may bill the customer if the amount due exceeds \$10.00. The first billing of the recalculated amount due will be separately billed on a form different from the normal bill form and include a complete explanation of the billing.

(Continued on Sheet No. VI-7)

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By: Michael L. Jablonske
President

Effective Date: August 26, 2010

Docket No. E,G999/CI-09-970

Order Date: August 26, 2010

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 7

2.8 Billing Adjustments (Continued)

In compliance with Minn. Stat. § 216B.098, if a customer inquiry or complaint results in the Company's discovery of the undercharge, the Company may bill for undercharges incurred after the date of the inquiry or complaint only if the Company began investigating the inquiry or complaint within a reasonable time after when it was made.

Billing adjustments due to inaccurate meters shall be done in accordance with Minnesota Rules 7820.3900.

2.9 Returned Check Fee

There shall be a fee of \$15.00 for any check or draft submitted to the Company for payment which is dishonored or returned by the financial institution on which it is drawn.

Continued on Sheet No. VI-8)

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By: Michael L. Jablonske
President

Effective Date: August 26, 2010

Docket No. E,G999/CI-09-970

Order Date: August 26, 2010

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 8

Section 3 Use of Service Rules

3.1 Use of Service

A. Definitions

1. *Individual Company Metering.* Direct measurement by the Company, using a Company meter, of all gas delivered by Company.
2. *Redistribution.* The provision of unmetered gas supply by a customer to customer's tenant or other occupant.
3. *Submetering.* The provision of metered gas supply through a customer owned meter to a customer's tenants, cooperative or condominium owners, other occupants, or to a portion of the customer's own gas consumption.
4. *Outside Sale.* The sale or provision of gas supply by a customer to any other person outside the customer's building or property.
5. *Building.* A self-contained complete structure, including movable and temporary structures separated by space or an area separation wall (as defined in the Uniform Building Code) from all other structures. Two or more structures shall not be considered a single building merely by the existence of skyways, tunnels, common heating or cooling facilities, common garages, entry halls or elevators, or other attachments.
6. *Occupancy Unit.* A room, office, apartment, or other space separated by walls or partitions that enclose the area, or a contiguous grouping thereof when occupied by a single customer

B. General Rules

Gas service may be used only for the purposes set forth in the respective rate schedules. Within its service area, the Company is in the business of providing retail gas to the ultimate consumer. Gas is supplied for use by customer's household or business, and outside sale of such service is not permitted. The Company permits redistribution and submetering where allowed by law.

The gas service equipment and associated building piping of buildings may be arranged by the owner to facilitate individual metering of the gas consumption of each building and occupancy unit. If desired by the owner, the Company will install and maintain necessary individual Company meters to measure consumption and render bills on the applicable rate schedules to each customer and separately occupied buildings and occupancy units.

Gas is normally supplied to each separate customer through a single service and meter. The Company does not engage in the practice of doing interior piping on customer's premises except for the installation and maintenance of Company's property.

(Continued on Sheet No. VI-9)

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President

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General Rules and Regulations (Continued)

Section VI
3rd Revised Sheet No. 9

3.2 Customer's Piping and Equipment

Customer will install, maintain, and keep in repair its piping and equipment as prescribed by any public authority with jurisdiction over the installation of gas facilities. In the event customer fails to do so, or if the Company finds that the customer's piping or equipment, in the Company's opinion, is not adequate and safe, or that the operation thereof under existing conditions is not safe, the Company may discontinue the supply of gas.

Any inspection of a customer's piping and equipment by the Company is for the purpose of avoiding unnecessary interruptions of service to its customers or damage to its property and for no other purpose, and will not be construed to impose any liability upon the Company to a customer or any other person by reason thereof. In addition, the Company will not be liable or responsible for any loss, injury, or damage that may result from the use of or defects in a customer's piping or equipment.

The Company may, however, at any time require a customer to make such changes in his equipment or use thereof as may be necessary to eliminate any hazardous condition or any adverse effect which the operation of the customer's equipment may have on said customer, other customers of the Company, the public, or the Company's employees, equipment, or service. In lieu of changes by the customer, the Company may perform such changes and require reimbursement from the customer for the cost incurred by the Company in alleviating an adverse effect on the Company's facilities caused by the customer's property.

The customer will not make a material increase in his load or equipment without first making arrangements with the Company for additional gas supply. The piping, meters, and appurtenances used in furnishing gas service to a customer have a definite capacity, and any increase in load or equipment may require a change in the Company's equipment.

(Continued on Sheet No. VI-10)

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Section 4 Extension Rules

4.1 Main Extension Policy

Subject to the availability of gas supply and upstream pipeline transportation and the ability to install facilities in compliance with pipeline safety regulations; the Company will extend its gas mains and services to an applicant where such extensions meet the main extension criteria listed below. When such conditions are not met, an extension may be constructed if applicant makes an appropriate advance payment to the Company:

- A. When water and sewer service by a municipal or regional water authority have been or will be installed within the next twelve (12) months in the right-of-way serving potential customers.
- B. When economic feasibility, including future growth expectations and commercial and industrial loads provide projected annual gross margins (revenue – cost of gas) equal to or greater than 18% of Company's projected project costs. A gas service agreement specifying minimum use may be used to assure economic feasibility based on projected annual gross margin. A gas service agreement specifying minimum use may be used to assure economic feasibility based on projected annual gross margins.
- C. When system capacity upgrades dictate installation of new mains to meet the capacity needs, where customer additions are secondary to the increased system capacity.

In situations where customer contributions are required, each customer will be required to pay a contribution such that gross margins are projected to be 18% of estimated project costs after excluding costs equal to the customers contribution in aide of construction.

The above provisions do not apply to Transportation for Resale projects. The reasonableness, and appropriate return on investment, of a Transportation for Resale extension is reviewed in the Transportation Agreement filed with each project, as required by Section 2 of the Transportation for Resale tariff

4.2 Services Extension Policy

A service line up to 125 feet may be installed for each meter set on a customer's premises without capital contribution. Any footage beyond the 125 feet will be charged at the Company's estimated material and contractor costs for the excess footage at the time of installation.

The customer, without expense to the Company will grant the Company right-of-way on his premises for the installation and maintenance of the necessary pipes and appurtenances, and will provide and maintain on the premises, at a location satisfactory to the Company, proper space for the Company's piping, meters, regulators, and appurtenances.

The service and meter connections as installed by the Company will be the Company's property and will be maintained by the Company at its own expense.

(Continued on Sheet No. VI-11)

General Rules and Regulations (Continued)

Section VI
4th Revised Sheet No. 11

4.2 Services Extension Policy (continued)

The customer will provide for the safekeeping of the Company's meters and other facilities and reimburse the Company for the cost of any alterations to the Company's property necessitated by the customer and for any loss or damage to the Company's property located on the premises, except when the loss or damage is caused solely by the Company's negligence or other causes beyond the control of the customer.

The customer will provide for the safekeeping of the Company's meters and other facilities and reimburse the Company for the cost of any alterations to the Company's property necessitated by the customer and for any loss or damage to the Company's property located on the premises, except when the loss or damage is caused solely by the Company's negligence or other causes beyond the control of the customer.

4.3 Unusual Construction

The Company reserves the right to charge the customer for any unusual construction. Unusual construction occurs when a special task is required to complete the installation of service or main extensions, resulting in additional costs to the Company. A special task is a task that falls outside the standard installation of a service or main extension, such as: rock removal, excessive boring, construction under concrete or blacktop, and restoration requiring specialty plantings or materials

4.4 Winter Construction

When the service or main is installed between October 1 and April 15, inclusive, because of failure of customer to meet all requirements of the Company by September 30 or because the customer's property, or the streets leading thereto, are not ready to receive the service pipe or gas main by such date, such work will be subject to a winter construction charge when winter conditions of six inches or more of frost exist, snow removal or plowing is required to install service or burners must be set at the main or underground facilities in order to install service for the entire length of service or gas main installed. Winter construction will not be undertaken by the Company where prohibited by law or where it is not practical to install gas main or gas service pipe during the winter season. The Company's winter construction charges will be individually determined.

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By: Greg Palmer
President

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Section 5 Curtailment or Interruption of Service

5.1 Refusal or Discontinuance of Service

With notice, the Company may refuse or discontinue gas service for any of the following reasons: failure to pay amounts payable when due; failure to meet the Company's deposit or credit requirements; breach of contract for service; failure to provide Company with reasonable access to its property or equipment; failure to make proper application for service; failure to comply with the other provisions of the Company's rates, rules, and regulations on file with the Public Utilities Commission; when Company is unable to furnish gas service to customer because it cannot obtain permits or necessary rights-of-way; when necessary to comply with any order or request of any governmental authority having jurisdiction.

Upon such notice as is reasonable under the circumstances, the Company may temporarily discontinue gas service when necessary to make repairs, replacements, or changes in the Company's equipment or facilities.

Without notice, the Company may disconnect gas service to any customer in the event of an unauthorized use of or tampering with Company's equipment or in the event of a condition determined to be hazardous to the customer, to other customers of the Company, to the public, or to the Company's employees, equipment, or service. Any discontinuance of gas service will not relieve the customer from customer's obligations to the Company.

Disconnection shall be in accordance with procedures contained in Minnesota Rules 7820.1000 – 7820.3000 on Disconnection of Service.

5.2 Customer Disputes

Whenever the customer advises the Company's designated representative prior to the disconnection of service that any part of the billing as rendered or any part of the service is in dispute, the Company shall investigate the dispute promptly, advise the customer of investigation and its result, attempt to resolve dispute, and withhold disconnection of service until the investigation is completed and the customer is informed of the findings in writing.

Upon the findings of the Company, the customer must submit payment in full of any bill which is due. If the dispute is not resolved to the satisfaction of the customer, he or she must submit the entire payment and may designate the disputed portion to be placed in escrow to the Company. Such payment shall be called an escrow payment.

The customer may apply to the Company to waive its right to disconnect. If the utility refuses to waive its right, the customer may apply to the Minnesota Public Utilities Commission for emergency status. If the Minnesota Public Utilities Commission determines the customer has a probable claim in the dispute and that hardship may result in the event of disconnection of service, it may declare an emergency status. The Company must continue service for a period not to exceed 30 days.

Customer disputes shall be handled in compliance to procedures contained in Minnesota Rules 7820.2700 – 7820.2900.

(Continued on Sheet No. VI-13)

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President

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General Rules and Regulations (Continued)

Section VI
4th Revised Sheet No. 13

5.3 Disconnection During Cold Weather

A. Scope

This section applies only to residential customers of the Company.

B. Definitions

The following definitions apply to terms used in this section.

1. *Cold weather period* - means the period from October 1 through April 30 of the following year.
2. *Company* – means Greater Minnesota Gas, Inc.
3. *Customer* - means a residential customer of the company.
4. *Disconnection* - means the involuntary loss of utility heating service as a result of a physical act by the Company to discontinue service. Disconnection includes installation of a service or load limiter or any device that limits or interrupts utility service in any way.
5. *Household income* - means the combined income, as defined in Minn. Stat. §290A.03, subd. 3, of all residents of the customer's household, computed on an annual basis. Household income does not include any amount received for energy assistance.
6. *Reasonably timely payment* - means payment within five working days of agreed-upon due dates.
7. *Reconnection* - means the restoration of utility heating service after it has been disconnected.
8. *Summary of rights and responsibilities* - means a notice approved by the Minnesota Public Utilities Commission that contains, at a minimum, the following:
 - a. an explanation of the provisions of Section E and Minn. Stat. §216B.096, subd. 5;
 - b. an explanation of no-cost and low-cost methods to reduce the consumption of energy;
 - c. a third-party notice;
 - d. ways to avoid disconnection;
 - e. information regarding payment agreements;
 - f. an explanation of the customer's right to appeal a determination of income by the Company and the right to appeal if the Company and the customer cannot arrive at a mutually acceptable payment agreement; and
 - g. a list of names and telephone numbers for county and local energy assistance and weatherization providers in each county served by the Company.
9. *Third-party notice* - means a notice approved by the Minnesota Public Utilities Commission that contains, at a minimum, the following information:

(Continued on Sheet No. VI-14)

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By: Cody Chilson
President

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General Rules and Regulations (Continued)

Section VI
4th Revised Sheet No. 14

5.3 Disconnection During Cold Weather (Continued)

- a. a statement that the Company will send a copy of any future notice of proposed disconnection of Company service to a third party designated by the residential customer;
- b. instructions on how to request this service; and
- c. a statement that the residential customer should contact the person the customer intends to designate as the third-party contact before providing the Company with the party's name.

10. *Utility* - means a public utility as defined in Minn. Stat. §216B.02; the Company is a utility.

11. *Utility heating service* - means natural gas used as a primary heating source for the customer's primary residence.

12. *Working days* - means Mondays through Fridays, excluding legal holidays. The day of receipt of a personally served notice and the day of mailing of a notice shall not be counted in calculating working days.

C. Company Obligations Before Cold Weather Period

Each year, between August 15 and October 1, each utility must provide all customers, personally or by first class mail, a summary of rights and responsibilities. The summary must also be provided to all new residential customers when service is initiated.

D. Notice Before Disconnection During Cold Weather Period

Before disconnecting utility heating service during the cold weather period, a utility must provide, personally or by first class mail, a Minnesota Public Utilities Commission-approved notice to a customer, in easy-to-understand language, that contains, at a minimum, the date of the scheduled disconnection, the amount due, and a summary of rights and responsibilities.

E. Cold Weather Rule

During the cold weather period, a utility may not disconnect and must reconnect utility heating service of a customer whose household income is at or below 50 percent of the state median income if the customer enters into and makes reasonably timely payments under a mutually acceptable payment agreement with the utility that is based on the financial resources and circumstances of the household; provided that, a utility may not require a customer to pay more than ten percent of the household income toward current and past utility bills for utility heating service.

A utility may accept more than ten percent of the household income as the payment arrangement amount if agreed to by the customer.

The customer or a designated third party may request a modification of the terms of a payment agreement previously entered into if the customer's financial circumstances have changed or the customer is unable to make reasonably timely payments.

(Continued on Sheet No. VI-15)

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General Rules and Regulations (Continued)

Section VI
4th Revised Sheet No. 15

5.3 Disconnection During Cold Weather (Continued)

The payment agreement terminates at the expiration of the cold weather period unless a longer period is mutually agreed to by the customer and the utility.

Each utility shall use reasonable efforts to restore service within 24 hours of an accepted payment agreement, taking into consideration customer availability, employee availability, and construction-related activity.

F. Verification of Income

In verifying a customer's household income, the company may:

1. accept the signed statement of a customer that the customer is income eligible;
2. obtain income verification from a local energy assistance provider or a government agency;
3. consider one or more of the following:
 - a. the most recent income tax return filed by members of the customer's household;
 - b. for each employed member of the customer's household, paycheck stubs for the last two months or a written statement from the employer reporting wages earned during the preceding two months;
 - c. documentation that the customer receives a pension from the Department of Human Services, the Social Security Administration, the Veteran's Administration, or other pension provider;
 - d. a letter showing the customer's dismissal from a job or other documentation of unemployment; or
 - e. other documentation that supports the customer's declaration of income eligibility.

A customer who receives energy assistance benefits under any federal, state, or county government programs in which eligibility is defined as household income at or below 50 percent of state median income is deemed to be automatically eligible for protection under this section and no other verification of income may be required.

G. Prohibitions and Requirements

This subdivision applies during the cold weather period.

The Company may not charge a deposit or delinquency charge to a customer who has entered into a payment agreement or a customer who has appealed to the Minnesota Public Utilities Commission under Section H and Minn. Stat. §216B.096, subd. 8.

The Company may not disconnect service during the following periods:

1. during the pendency of any appeal under Minn. Stat. §216B.096, subd. 8;
2. earlier than ten working days after a utility has deposited in first class mail, or seven working days after a utility has personally served, the notice required under Section D and Minn. Stat. §216B.096, subd. 4, to a customer in an occupied dwelling;

(Continued on Sheet No. VI-16)

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General Rules and Regulations (Continued)

Section VI
4th Revised Sheet No. 16

5.3 Disconnection During Cold Weather (Continued)

3. earlier than ten working days after the Company has deposited in first class mail the notice required under Minn. Stat. §216B.096, subd. 4, to the recorded billing address of the customer, if the Company has reasonably determined from an on-site inspection that the dwelling is unoccupied;
4. on a Friday, unless the Company makes personal contact with, and offers a payment agreement consistent with this section to the customer;
5. on a Saturday, Sunday, holiday, or the day before a holiday;
6. when the Company office is closed;
7. when no Company personnel are available to resolve disputes, enter into payment agreements, accept payments, and reconnect service; or
8. when the Minnesota Public Utilities Commission offices are closed.

The Company may not discontinue service until the Company investigates whether the dwelling is actually occupied. At a minimum, the investigation must include one visit by the Company to the dwelling during normal working hours. If no contact is made and there is reason to believe that the dwelling is occupied, the Company must attempt a second contact during nonbusiness hours. If personal contact is made, the Company representative must provide notice required under subdivision 4 and, if the Company representative is not authorized to enter into a payment agreement, the telephone number the customer can call to establish a payment agreement.

The Company must reconnect service if, following disconnection, the dwelling is found to be occupied and the customer agrees to enter into a payment agreement or appeals to the Minnesota Public Utilities Commission because the customer and the Company are unable to agree on a payment agreement.

H. Disputes; Customer Appeals

The Company must provide the customer and any designated third party with a Minnesota Public Utilities Commission-approved written notice of the right to appeal:

1. a Company determination that the customer's household income is more than 50 percent of state median household income; or
2. when the Company and customer are unable to agree on the establishment or modification of a payment agreement.

A customer's appeal must be filed with the Minnesota Public Utilities Commission no later than seven working days after the customer's receipt of a personally served appeal notice, or within ten working days after the Company has deposited a first class mail appeal notice.

Notwithstanding any other law, following an appeals decision adverse to the customer, the Company may not disconnect utility heating service for seven working days after the Company has personally served a disconnection notice, or for ten working days after the Company has deposited a first class mail notice. The notice must contain, in easy-to-understand language, the date on or after which disconnection will occur, the reason for disconnection, and ways to avoid disconnection.

(Continued on Sheet No. VI-17)

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Order Date:

General Rules and Regulations (Continued)

Section VI
2nd Revised Sheet No. 17

5.3 Disconnection during Cold Weather (Continued)

I. Customers Above 50 Percent of State Median Income

During the cold weather period, a customer whose household income is above 50 percent of state median income:

1. has the right to a payment agreement that takes into consideration the customer's financial circumstances and any other extenuating circumstances of the household; and
2. may not be disconnected and must be reconnected if the customer makes timely payments under a payment agreement accepted by a Company.

The second sentence in Section G does not apply to customers whose household income is above 50 percent of state median income.

J. Reporting

Annually on November 1, a Company must electronically file with the Minnesota Public Utilities Commission a report, in a format specified by the Minnesota Public Utilities Commission, specifying the number of Company heating service customers whose service is disconnected or remains disconnected for nonpayment as of October 1 and October 15. If customers remain disconnected on October 15, a Company must file a report each week between November 1 and the end of the cold weather period specifying:

1. the number of Company heating service customers that are or remain disconnected from service for nonpayment; and
2. the number of Company heating service customers that are reconnected to service each week. The Company may discontinue weekly reporting if the number of Company heating service customers that are or remain disconnected reaches zero before the end of the cold weather period.

The data reported under this Section and Minn. Stat. §216B.096 are presumed to be accurate upon submission and must be made available through the Minnesota Public Utilities Commission's electronic filing system.

K. Notice of Utilities Disconnections

Upon written request from a city or the department and consistent with Minn. Stat. §216B.0976, the Company will provide reports of currently disconnected properties or newly disconnected properties for customers located within the city's or the department's boundaries.

5.4 Medical Emergencies

The Company shall reconnect or continue service to a customer's residence where a medical emergency exists, provided the Company receives: (1) written certification, or initial certification by telephone and written certification within five business days, from a medical doctor, that failure to reconnect or continue service will impair or threaten the health or safety of a resident of the customer's household; and (2) the customer's consent to a payment agreement for the amount in arrears.

(Continued on Sheet No. VI-18)

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General Rules and Regulations (Continued)

Section VI
1st Revised Sheet No. 18

5.5 Curtailment of Company's Retail Supply

The Company may curtail the supply of gas under its retail rate schedule in accordance with the provisions of this section. If a firm customer fails to curtail his use of gas when requested to do so by the Company, customer shall pay to the Company, in addition to the regular rate applicable to the class of service rendered, the amount which equals any payment the Company is required to make to its suppliers, transporters, or for peak shaving costs as a result of such failure to curtail. If an interruptible customer fails to curtail customer's use of gas when requested to do so by the Company, customer shall pay to the Company, in addition to the regular rate applicable to the class of service rendered, the amount specified in the "Additional Charge for Use of Gas During Curtailment" provision of the applicable rate schedule. Such payments, however, shall not preclude the Company from shutting off the customer's supply of gas in the event of customer's failure to curtail customer use thereof when requested by the Company to do so.

The Company may curtail the supply of gas to all customers according to the following schedule of priority of service categories in emergency situations where Company's firm suppliers are not available. In order to avoid exceeding contract demand on any billing day, the Company may curtail the supply of gas to those customers receiving service under interruptible gas service agreements according to the following schedule of priority of service categories. Over a reasonable period of time, all customers purchasing gas under the same rate schedule within each category will be treated alike as far as practicable. The customer shall supply the Company with names of persons authorized to receive and effectuate such curtailment requests. Curtailment of supply of gas shall begin with Priority Category 8 and progress to Priority Category 1.

Schedule of Priority of Service Categories

1.
 - a. Residential, small commercial, and irrigation requirements less than 500 CCF on a peak day.
 - b. All commercial and irrigation requirements from 500 CCF per day through 1,999 CCF per day and all industrial requirements through 1,999 CCF per day.
 - c. Company storage injection requirements.
 - d. Requirements greater than 1,999 CCF per day for schools, hospitals, sanitation facilities, correctional institutions, police protection, and fire protection except where the requirements can be satisfied through the utilization of existing alternate fuel capability. Propane is not considered an alternate fuel for establishing user priorities.
 - e. Requirements for compressed natural gas service and requirements for essential agricultural uses as certified by the USDA except where the requirements can be satisfied through the utilization of existing alternate fuel capability. Propane is not considered an alternate fuel for establishing user priorities.

When curtailment in this Category 1 is required, the order of curtailment shall be (e), (d), (c), (b), and then (a).

2. Requirements for essential process and feedstock uses and plant protection other than when production operations are shutdown, except where the requirements can be satisfied through the utilization of existing alternate fuel capability. Propane is not considered an alternate fuel for establishing user priorities.

(Continued on Sheet No. VI-19)

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General Rules and Regulations (Continued)

Section VI
1st Revised Sheet No. 19

5.5 Curtailment of Company's Retail Supply (Continued)

3. All commercial and industrial requirements from 2,000 CCF per day through 4,999 CCF per day, not otherwise classified.
4. All commercial and industrial requirements for non-boiler use 5,000 CCF per day and over, not otherwise classified; all commercial requirements from 5,000 CCF per day through 14,999 CCF per day, not otherwise classified.
5. Industrial requirements for boiler fuel use from 5,000 CCF per day through 14,999 CCF per day, not otherwise classified.
6. Commercial and industrial requirements for boiler fuel use from 15,000 CCF per day through 29,999 CCF per day, not otherwise classified.
7. Commercial and industrial requirements for boiler fuel use from 30,000 CCF per day through 100,000 CCF per day, not otherwise classified.
8. Commercial and industrial requirements for boiler fuel use over 100,000 CCF per day, not otherwise classified.

(Continued on Sheet No. VI-20)

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General Rules and Regulations (Continued)

Section VI
Original Sheet No. 20

Section 6 Company's Rights

6.1 Waiver of Rights or Defaults

No delay by the Company in enforcing any of its rights may be deemed a waiver of such rights, nor may a waiver by the Company of any of a customer's defaults be deemed a waiver of any other or subsequent defaults.

6.2 Modification of Rates, Rules, and Regulations

The Company reserves the right, in any manner permitted by law, to modify any of its rates, rules, and regulations or other provisions now or hereafter in effect.

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President

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**Customer Forms and Notices
Table of Contents**

Section VII
2nd Revised Sheet No. 1

The Company's standard forms and notices are described below. Copies of the forms are shown on the following sheets in the order listed.

<u>Item</u>	<u>Sheet No.</u>
1. Standard Customer Activation Form	VII-2
2. Standard Customer Bill Form	VII-5
3. Automatic Payment Plan Customer Bill Form	VII-6
4. Reminder Notice Bill Form	VII-7
5. Disconnection Notice Form	VII-8
6. Minimum Use Agreement	VII-9

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President

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Customer Forms and Notices
Standard Customer Activation Form

Section VII
2nd Revised Sheet No. 2

Customer Activation Form
Greater Minnesota Gas, Inc.
315 1/2 S. Minnesota Ave., Suite 201
Saint Peter, MN 56082
Phone: 855.531.3411 Fax 507.534.6575



Customer Service Address Information		
Business Name:	Name of Company & License # (if applicable)	
Name:	Last Name, First Name and Middle Initial	
Address:	Street Address / Unit # (if applicable)	
	City	State Zip Code
Phone:	Day/Work Phone - Home Phone - Mobile Phone	
Location Info:	School District	County Township & Section # (if known)
List any additional authorized person(s) on account:		
<input type="checkbox"/> Check box if billing address is the same. If, no please provide billing information below:		
Billing Information		
Business Name:	Name of Company & License # (if applicable)	
Name:	Last Name, First Name and Middle Initial	
Address:	Mailing Address / Unit # / Suite # (if applicable)	
	City	State Zip Code
Phone:	Day/Work Phone Home Phone Mobile Phone	
Contact Name(s):		

For GMD use only:		
	Yes	No
On Main?		
Permit?		
New Const.		
Conversion		
EPV?		
TOTAL CEs		
County		
Township #		
Range		
City Section #		
Location #		
Groups #		
Account #	2010 -	
Work Order #	SN-10-	
Sales ID		
Route/Seq #		
GPS Info		
Anticipated Date of Installation		

Is this rental property? _____ yes or no

Additional Description: _____ (house/barn/garage/grain dryer)

Note: Primary Home Taxed May-Oct only.

ITEMS SERVICED BY NATURAL GAS (Used to determine size of meter and for rebate reference)

Description / Make	Model # / Serial # / BTU Rating
1	
2	
3	
4	
5	
6	
7	
8	
Total BTUs	

(Continued on Sheet No. VII-3)

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Customer Forms and Notices
Standard Customer Activation Form (Continued)

Section VII
2nd Revised Sheet No. 3



CUSTOMER ACKNOWLEDGMENT OF CHARGES AND INFORMATION

I have received all of the information I believe I need to make the decision to select natural gas for my home or business. As a result, I have requested Greater Minnesota Gas, Inc. install a service line/fuel line and place a meter on my premises. By my signature below, I have reviewed and understand the following items as they relate to my service with GMG:

I am responsible for paying the activation fee/ service line/ fuel line installation and any *frost (if applicable) charges. *Important! In certain times of the year, seasonal FROST CHARGES may apply. Frost charges are determined by a pass-through of labor and material costs less our standard installation credit.

I understand that if I finance the installation of my service line that late fees and finance charges are applicable and that I must sign an agreement.

My meter will be locked upon installation. I understand that I must coordinate a meeting between my conversion vendor and GMG at least 24 hours in advance to have my meter unlocked and the gas turned on. I also understand that the monthly facility fee begins on the date of the service line/meter installation. The facility fee is monthly and will be charged even without any gas usage.

That the wholesale cost of gas is passed on to me directly at GMG's cost with no mark-up and that the total distribution charge will fluctuate based on the total number of Ccf's (per cubic hundred feet) of gas used.

I have reviewed and have approved the final construction drawing including the location of the meter. I understand that any damage to underground facilities which are not identified on the drawing by me my contractor prior to construction will be restored or repaired at my expense. The installation of my service line/customer fuel line will be done in accordance with accepted construction practices and I will be responsible for all final restoration of my property. Any relocation of the meter, service or fuel lines will be subject to relocation charges.

That Greater Minnesota Gas, Inc. will maintain a normal delivery pressure of 2 psig for residential services. Grain Dryers will be set at a psig not to exceed 12 lbs. of pressure. For commercial or industrial GMG will work with the customer in accordance to the needs of the customers demand.

That I am responsible for any costs associated with the conversion of my furnace/appliances/other as well as final connection to the gas meter. That I must submit the GMG Rebate form meeting the requirements set forth in the agreement and must provide documentation.

That this is not a contract and that I may cancel this agreement at any time; and that the service line will be disconnected and the meter set removed. Any reconnection at a later date will be subject to future activation/installation fees.

Description of SERVICE LINE Charges	Measurement	Unit Cost	Costs
One-Time Account Activation/Application Fee (\$75 flat rate covers up to 250 feet)	<input type="text"/> Ft.	Flat Rate	\$ 75.00
Estimated Additional Service Line (> 250 ft)	<input type="text"/> Ft.	@ \$ 1.76 / foot	\$ <input type="text"/>
*Total Estimated Cost of SERVICE LINE INSTALLATION			\$ <input type="text"/>

Description of FUEL LINE Charges	Measurement	Unit Cost	Costs
One-Time Charge	n/a	Base Rate	\$ 150.00
Estimated Plus Cost Per Foot	<input type="text"/> Ft.	@ \$ 3.00 / foot	\$ <input type="text"/>
*Total Estimated Cost of CUSTOMER OWNED FUEL LINE INSTALLATION			\$ <input type="text"/>

MONTHLY CHARGES

*Monthly Facility Fee - This fee begins at the time the meter is set. This charge will appear monthly regardless of any gas usage.	\$ <input type="text"/> per month plus tax.
*Distribution Charge Per CCF - (per cubic hundred feet). This charge is calculated on a per unit basis multiplied by the number of Ccf used.	\$ <input type="text"/> per unit plus tax.
*Cost of Gas - The Base Cost of Gas plus PGA. Customers pay only the wholesale cost of natural gas, which is passed through without mark-up.	Is determined on or about the first of each month for that period of service.

Note: Residential Service is not taxed during heating season.

Customer Printed Name

Customer Signature

Date

GMG Representative Signature

Date

Account #

Work Order #

Version 5/2010

(Continued on Sheet No. VII-4)

Date Filed: February 5, 2014
By: Gregory Palmer
President

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Customer Forms and Notices
Standard Customer Activation Form (Continued)

Section VII
2nd Revised Sheet No. 4



2010 Customer Service Line Sketch – Greater Minnesota Gas, Inc.

Customer Name: _____

Address: _____

Street Address: _____ Unit #: _____

City: _____ State: _____ Zip Code: _____

Phone: _____

Day/Work Phone: _____ Home Phone: _____ Mobile Phone: _____

Location Info: _____

School District: _____ County: _____ Township/Section: _____

Make certain to include the following information on this sketch:

- House / Buildings
- Street the house is located on and any intersecting streets
- Location of Meter (3' away from any other utilities/e.c.)
- Well, Septic System, Private Lines, Drain Tiles, Etc.
- Meter Cannot Be Placed Under Any Windows

	Yes	No
On Main?		
Permit Req'd?		
New Construction		
Conversion		
Excess F.Valve		
County		
Township Code:		
Range Code:		
Location Code:		
Group Code (a):		ft
Group Code (b):		ft
Sales ID:		

In addition to page 1 and 2 of the Account Activation Forms, please fax to Greater Minnesota Gas at (507) 934-6675 or Scan and send via email to rkupser@greaterminnogas.com. Thank You.

Anticipated Install Date:		Cust. Signature:		Date:	
W/O #:		Acct #:		Sketch By:	

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Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book

Customer Forms and Notices
Standard Customer Bill Form

Section VII
2nd Revised Sheet No. 5



Date: 00/00/0000

Account: 00-00000000-00-0

Date Due in our Office: 00/00/0000
Balance: \$0.00

Amount Enclosed: \$ _____

Jane & John Doe
4301 Miller View Rd
Greater MN 55000

RETURN TOP PORTION WITH PAYMENT

Date	Charge	Previous Read	Current Read	Usage	Amount
00/00/0000	Previous Balance				\$0.00
00/00/0000	Receipt	Check #0000			(\$0.00)
00/00/0000	Facility Fee				\$0.00
00/00/0000	Distribution Charge				\$0.00
00/00/0000	Cost of Gas	00000	00000	0	\$0.00
00/00/0000	Sales Tax @ 0.0000%				\$0.00
00/00/0000	Current Charges				\$0.00
00/00/0000	Total				\$0.00

For Service at: 4301 Miller Road Greater, MN 55000

Account #: 00-00000000-00-0

For Service from 00/00/0000 to 00/00/0000

GENERAL SERVICE RATE

DISTRIBUTION CHARGE/CCF = .00000 TOTAL COST OF GAS/CCF = 0.00000

TOTAL COST OF GAS RATE/CCF EQUALS THE BASE COST OF

GAS RATE/CCF = .00000, PLUS THE PGA RATE/CCF = 0.00000

Residential accounts may have a pressure factor of 1.1136 applied to meter consumption.
For assistance contact Greater Minnesota Gas, Inc. toll free at 1-888-931-3411.

Past due amounts in excess of \$10 are subject to a late payment charge of 1.50% monthly (18% annually) or \$1.00, whichever is greater. An account is termed past due if payment is not received in our office by the due date shown above.

The Minnesota Public Utilities Commission regulates this utility and is available for mediation upon written request, 121 7th Place East, Suite 350, St. Paul, MN 55101.



P.O. Box 303
St. Peter, MN 56082
(507) 934-3411
Toll Free (888) 931-3411
Fax (507) 934-6675
www.greatermngas.com

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Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book

Customer Forms and Notices
Automatic Payment Plan Customer Bill Form

Section VII
2nd Revised Sheet No. 6



Date: 00/00/0000

Account: 00-00000000-00-0

Date Due in our Office: 00/00/0000
Balance: \$0.00

Amount Enclosed: \$ _____

Jane & John Doe
4301 Miller View Rd
Greater MN 55000

RETURN TOP PORTION WITH PAYMENT

Date	Charge	Previous Read	Current Read	Usage	Amount
00/00/0000	Previous Balance				\$0.00
00/00/0000	Receipt	Check #ACH			(\$0.00)
00/00/0000	Facility Fee				\$0.00
00/00/0000	Distribution Charge				\$0.00
00/00/0000	Cost of Gas	00000	00000	0	\$0.00
00/00/0000	Sales Tax @ 0.000%				\$0.00
00/00/0000	Current Charges				\$0.00
00/00/0000	Total				\$0.00

For Service at: 4301 Miller Road

Greater, MN 55000

DIRECT PAY

Account #: 00-00000000-00-0

For Service from 00/00/0000 to 00/00/0000

GENERAL SERVICE RATE

DISTRIBUTION CHARGE/CCF = .00000 TOTAL COST OF GAS/CCF = 0.00000

TOTAL COST OF GAS RATE/CCF EQUALS THE BASE COST OF

GAS RATE/CCF = .00000, PLUS THE PGA RATE/CCF = 0.00000

Residential accounts may have a pressure factor of 1.1136 applied to meter consumption.

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Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book

Customer Forms and Notices
Reminder Notice Bill Form

Section VII
2nd Revised Sheet No. 7



Date: 00/00/0000

Account: 00-00000000-00-0

Date Due in our Office: 00/00/0000
Balance: \$0.00

Amount Enclosed: \$ _____

Jane & John Doe
4301 Miller View Rd
Greater MN 55000

RETURN TOP PORTION WITH PAYMENT

Date	Charge	Previous Read	Current Read	Usage	Amount
00/00/0000	Previous Balance				\$0.00
00/00/0000	Receipt	Check #0000			(\$0.00)
00/00/0000	Late Fee				\$0.00
00/00/0000	Facility Fee				\$0.00
00/00/0000	Distribution Charge				\$0.00
00/00/0000	Cost of Gas	00000	00000	0	\$0.00
00/00/0000	Sales Tax @ 0.000%				\$0.00
00/00/0000	Current Charges				\$0.00
00/00/0000	Total				\$0.00

For Service at: 4301 Miller Road

Greater, MN 55000

PAST DUE

Account #: 00-00000000-00-0

For Service from 00/00/0000 to 00/00/0000

GENERAL SERVICE RATE

DISTRIBUTION CHARGE/CCF = .00000 TOTAL COST OF GAS/CCF = 0.00000

TOTAL COST OF GAS RATE/CCF EQUALS THE BASE COST OF

GAS RATE/CCF = .00000, PLUS THE PGA RATE/CCF = 0.00000

Residential accounts may have a pressure factor of 1.1136 applied to meter consumption.
For assistance contact Greater Minnesota Gas, Inc. toll free at 1-888-931-3411.

Past due amounts in excess of \$10 are subject to a late payment charge of 1.50% monthly (18% annually) or \$1.00, whichever is greater. An account is termed past due if payment is not received in our office by the due date shown above.

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315 ½ South Minnesota Avenue
Suite 201
St. Peter, Minnesota 56082
Office (507) 934-3411 Toll Free: (888) 931-3411
Fax (507) 934-6675

DISCONNECTION NOTICE

Jane & John Doe
4301 Miller View Rd
Greater, MN 55000

Month 00, 0000

Account: 00-00000000-00-0

Greater Minnesota Gas, Inc. records indicate that your account is delinquent. Please be advised that if the past due amount is not paid in full, or acceptable payment arrangements are not made by 00/00/00, your service may be interrupted and the account turned over to a collection agency.

Once service is interrupted, a \$75.00 reconnection fee, full payment, and any collection agency fees will be your responsibility to pay prior to gas service being restored.

Account Breakdown:

Past Due Amt: \$ 00.00

Current Charges: \$ 00.00

Total Amt Due: \$ 000.00

If you have any questions or want to make payment arrangements, call us toll free at
1-888-931-3411

Customer Forms and Notices
Minimum Use Form

Section VII

MINIMUM USE AGREEMENT
GREATER MINNESOTA GAS AND _____

THIS AGREEMENT is made this _____ day of _____, 20____, by and between Greater Minnesota Gas Company, a Minnesota corporation, hereinafter called the "Company," and _____, hereinafter called the "Customer."

WITNESSETH: That the parties hereto, each in consideration of the agreements of the other, agree as follows:

1.0 REQUIREMENTS AND DELIVERIES:

[Language for agreement covering single location] Company agrees to supply gas to Customer at a rate of flow up to, but not exceeding, _____ therms per hour and _____ therms per day, at the point of delivery which shall be at the outlet of the meter installation at _____; and, Customer agrees to take gas from Company for Customer's own use. Gas shall be delivered at such pressures and temperatures as may exist under operating conditions at Customer's service location. Operating pressures at this location shall approximately be between 2 and _____ psi. *[End of language for agreement covering single location]*

[Language for agreement covering multiple locations] Company will undertake to supply gas to Customer at the locations and rates of flow identified in the table below:

<u>Location</u>	<u>Rate of Flow</u>	<u>Estimated Annual Therm Use</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

Customer agrees to take gas from Company for Customer's own use. Gas shall be delivered at such pressures and temperatures as may exist under operating conditions at Customer's service locations. Operating pressures at these locations shall approximately be between 2 and _____ psi.

The parties agree that while Company will undertake to supply the capacity at the locations identified above, it may not be economically feasible to some or all of the locations. To the extent a location is not provided service by _____ the Minimum Amount identified in Article 5 below shall be reduced by an amount equal to that locations estimated annual usage identified in the table above and service to that location shall not be included under this agreement. *[End of language for agreement covering multiple locations]*

[The gas furnished hereunder is firm gas and delivery thereof is not subject to curtailment except in the Event of Force Majeure caused by an act of God, accidental damage to the company's gas distribution system or disruption of the Interstate Pipeline system.] or [Delivery of gas hereunder shall be subject to curtailment whenever requested by the Company.]

Company shall not be liable for any loss, injury or damage resulting to Customer, its assigns, or others, from failure to provide gas service arising out of the interruption or curtailment of gas service due to a Force Majeure event.

2.0 **TERM:** This agreement shall commence on _____, 20____, and shall continue in effect until _____, and, if not then terminated by at least thirty days prior written notice by either party, shall continue further until so terminated.

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President

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Greater Minnesota Gas, Inc.
St. Peter, Minnesota 56082
Gas Rate Book

3.0 **RATE:** Customer agrees to pay Company's established Commercial Firm Service rate schedule in effect from time to time in this locality for such service.

4.0 **PAYMENT OF BILLS:** All bills are due and payable 30 days after receipt. Late payment charges may apply under the terms of Company's General Rules and Regulations in effect from time to time.

5.0 **TERMS AND CONDITIONS:** The service hereunder shall be supplied for Customer's use subject to the General Rules and Regulations of Company on file with the state regulatory commission as they now exist or may hereafter be changed.

The applicable address and/or telephone numbers for billing, curtailment notices, and other notices under this Agreement are as follows:

Company:
Greater Minnesota Gas, Inc.
202 South Main Street
P.O. Box 68
Le Sueur, Minnesota 56058
(888) 931-3411 P
(507) 665-2588 F

Customer:

Customer agrees to purchase a Minimum Amount of _____ therms each _____ month period ending _____ or to reimburse Company an amount equal to the difference between the actual purchases and the Minimum Amount multiplied by \$ _____ per therm. In years where Customer purchases in excess of _____ therms in a 12 month period, purchases in excess of _____ therms shall be used to offset any purchase deviations below the Minimum Amount occurring over the term of this Agreement prior to Company requesting reimbursement from Customer.

6.0 **REGULATORY AUTHORITY:** It is understood that this agreement is subject to the authority of any regulatory body having jurisdiction hereof.

7.0 **TERMINATION OF PRIOR AGREEMENT:** It is mutually agreed that on the effective date hereof this Agreement terminates that certain Agreement dated _____, between Company and _____, covering the service furnished hereunder and any understandings, liabilities and undertakings of each party unto the other arising there from, except as to any unpaid bills for gas service owing to Company.

GREATER MINNESOTA GAS COMPANY

CUSTOMER

BY: _____

BY: _____

TITLE: _____

TITLE: _____

DATE: _____

DATE: _____

Date Filed: February 5, 2014
By: Gregory Palmer
President

Effective Date: February 4, 2014

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